VPN Installation (MAC)

Step1

Proceed to www.bww-law.com/itsupport and download the VPN agent.
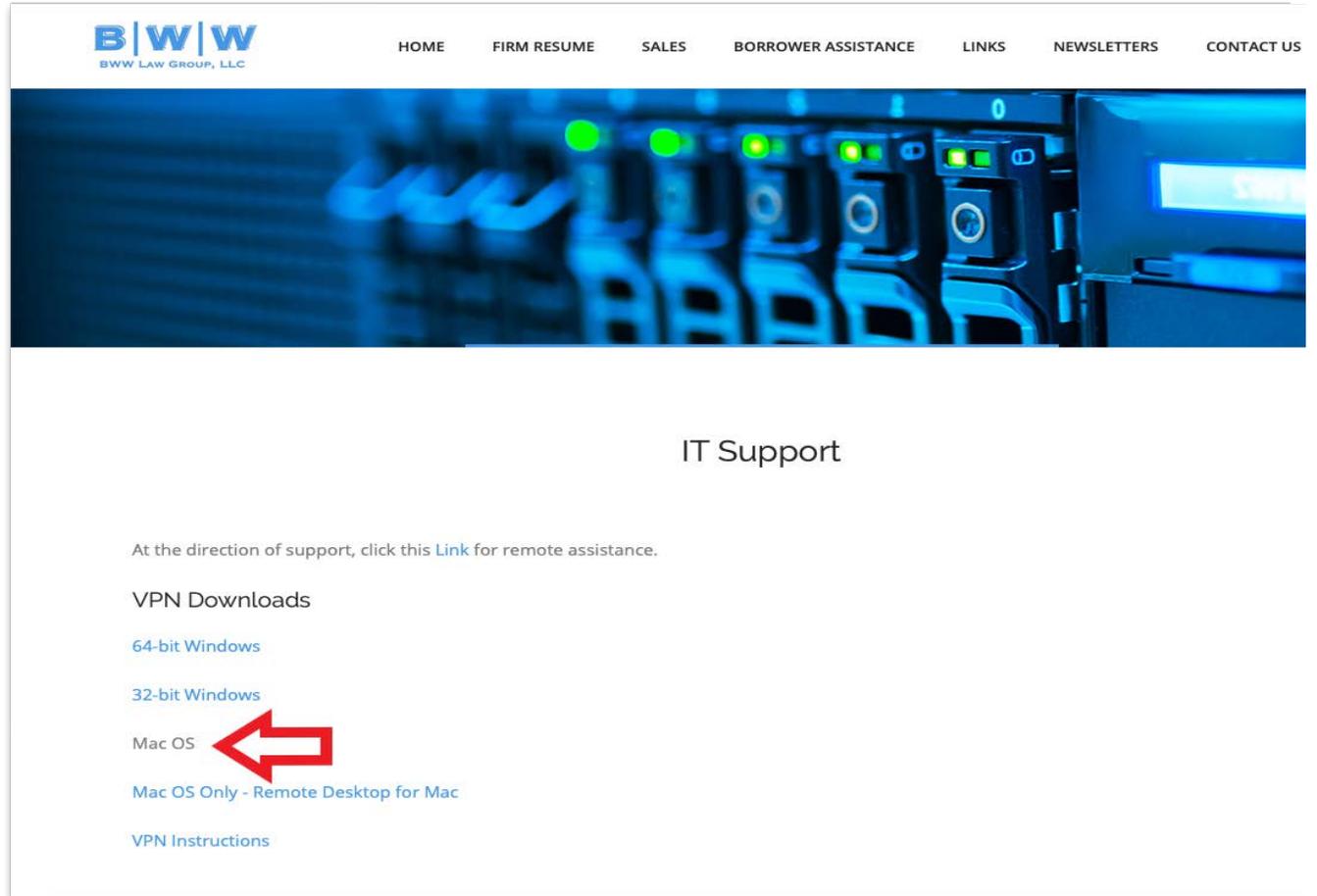
Step2

Confirm you want to download the file and it should show up on the bottom taskbar, click on it then double click on the SSL VPN Agent Installer.
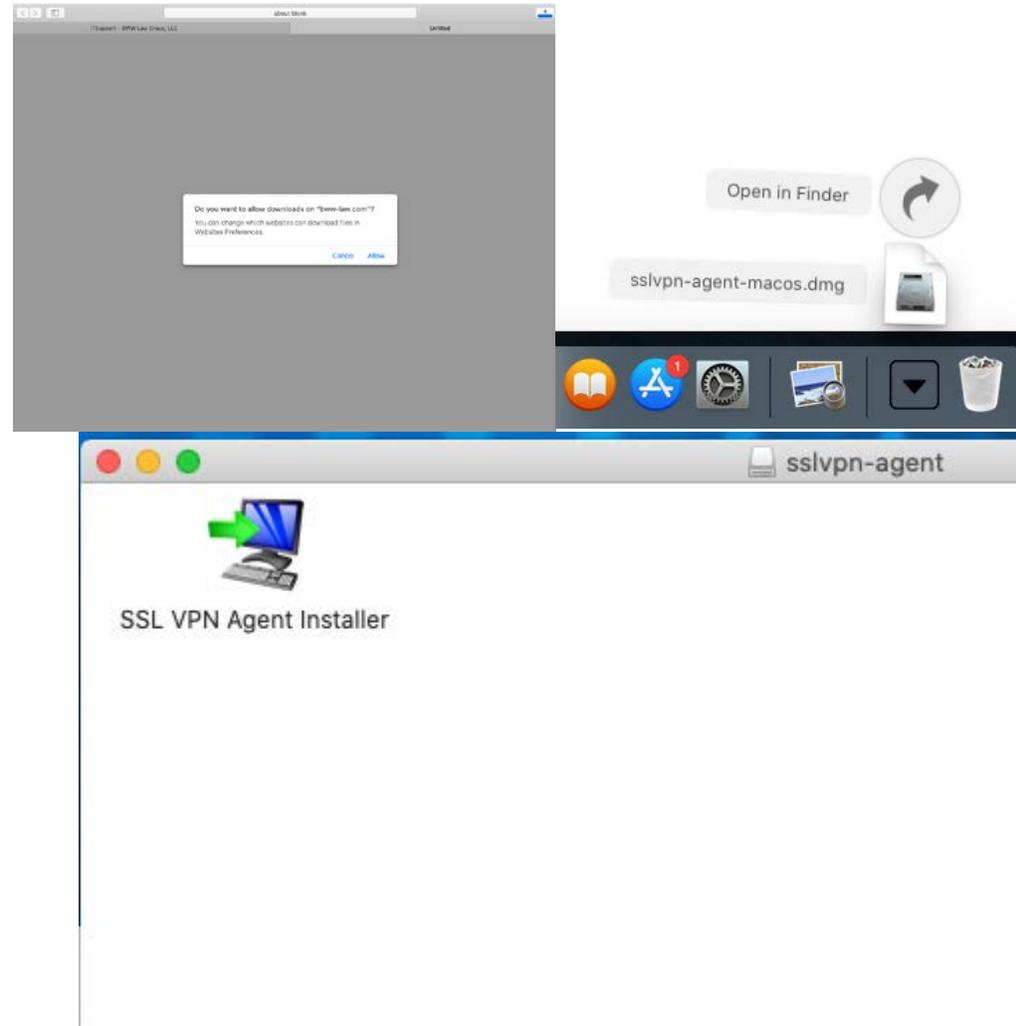
Step3

Hit next through the wizard until you get to this page and put in the host

Host: **vpn.bww-law.com**

The port can stay the default

Then hit "Next"
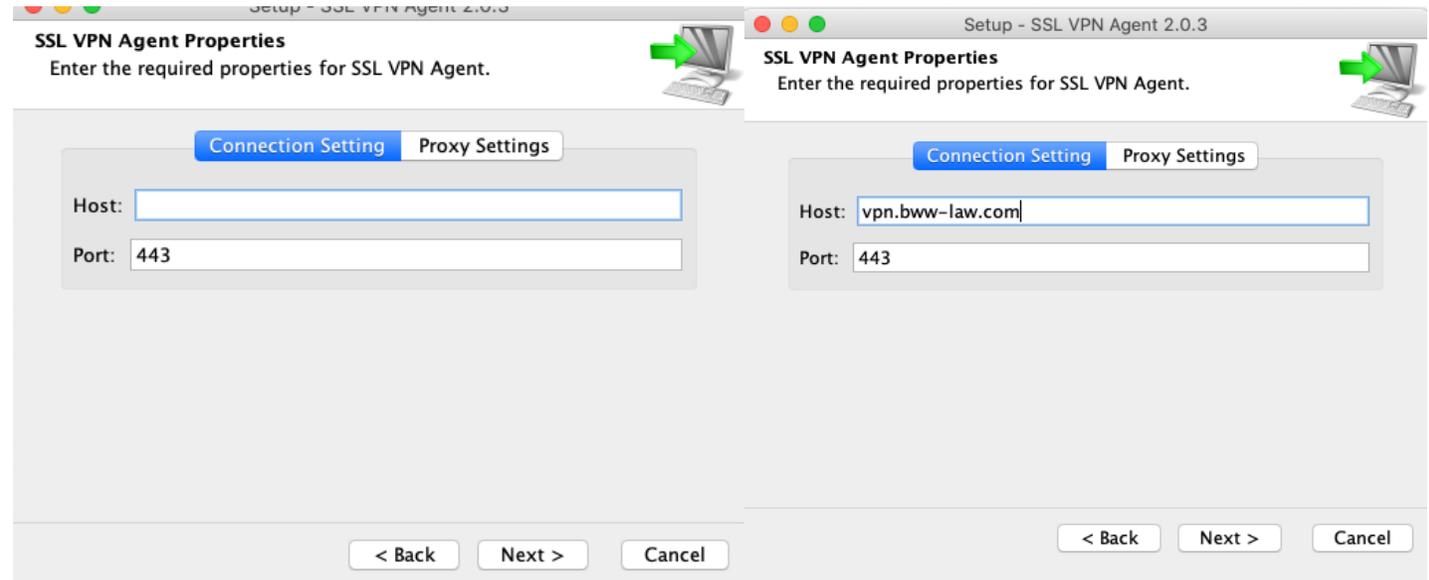
Step4

Check the box to launch the vpn agent automatically on startup then hit "Next".

This will make things a lot easier if/when you need to connect again.
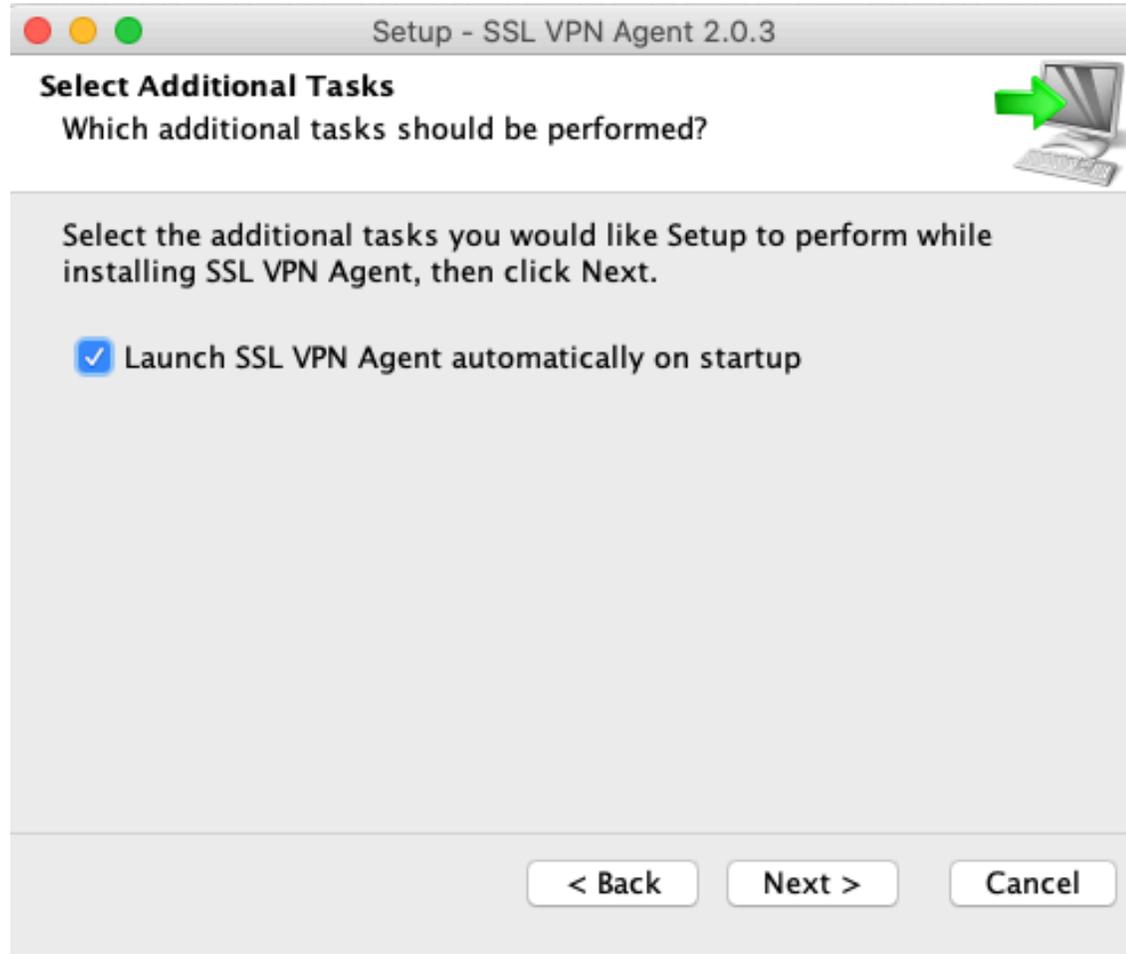
Step5

After the installation finishes the agent won't already be running so proceed to the finder and type in "SSL" and the agent should show up.

Step6

At the top of the screen click the white key then choose "login".
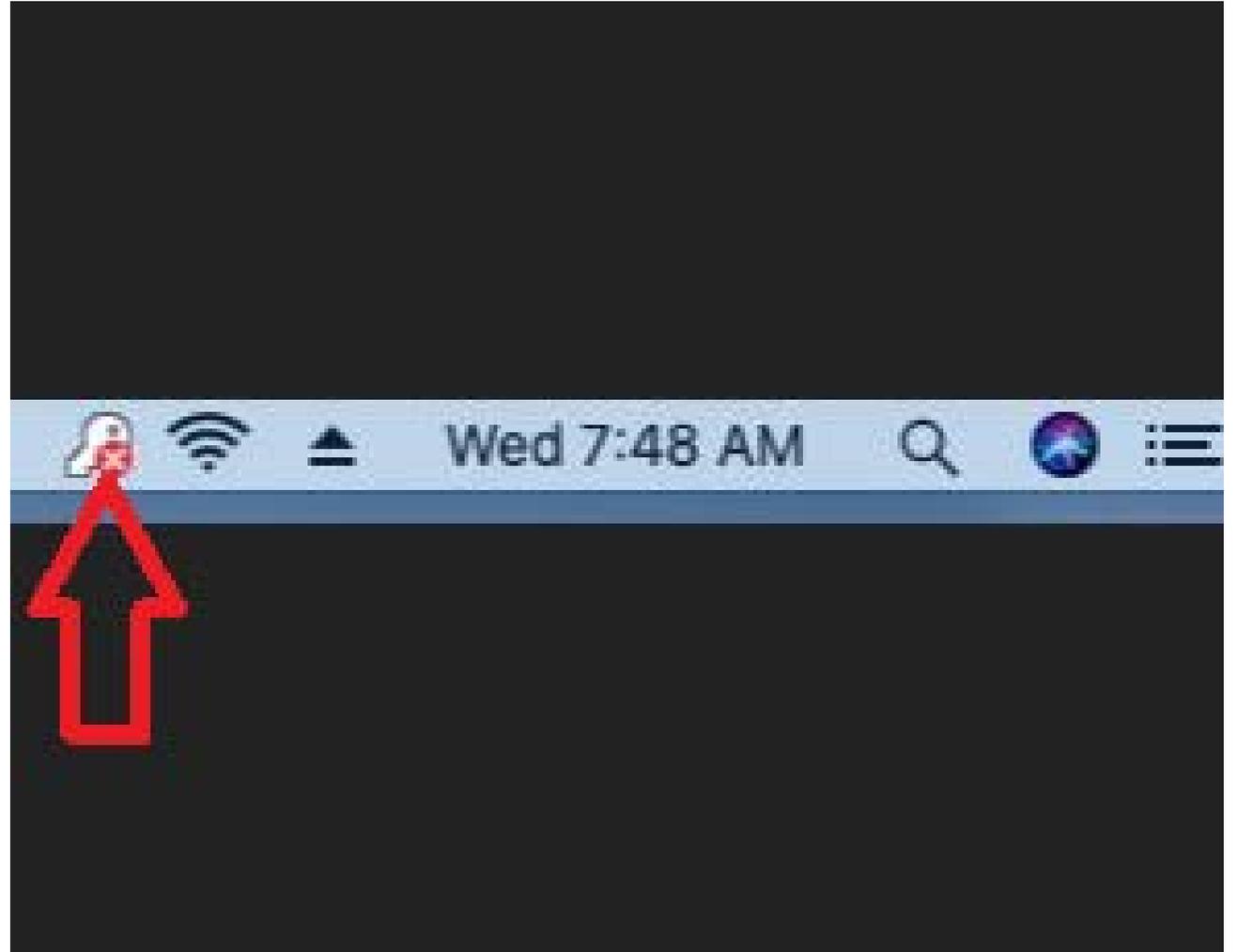
Step7

Now that should have launched your default web browser to the VPN site but first we need to open the App Store and download the Microsoft Remote Desktop application.

There's a link for it on the www.bww-law.com/itsupport site.

After that's installed we can go ahead and login to the VPN.
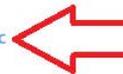
Step8

You login with the same credentials you login to your PC in the office with.

Note: Your username is your full 1st and last name all as one word (ex. JohnDoe, JaneDoe ect.)

Step8

After your username and password it will ask for your PIN or token ID (which ever you were assigned) then for security reasons the agent will ask you to confirm you initiated the connection so click "Yes".

rself, you should probably disallow the request.

on

A connected Agent is attempting to associate itself with this web session.

Do you want to allow this?

Yes No
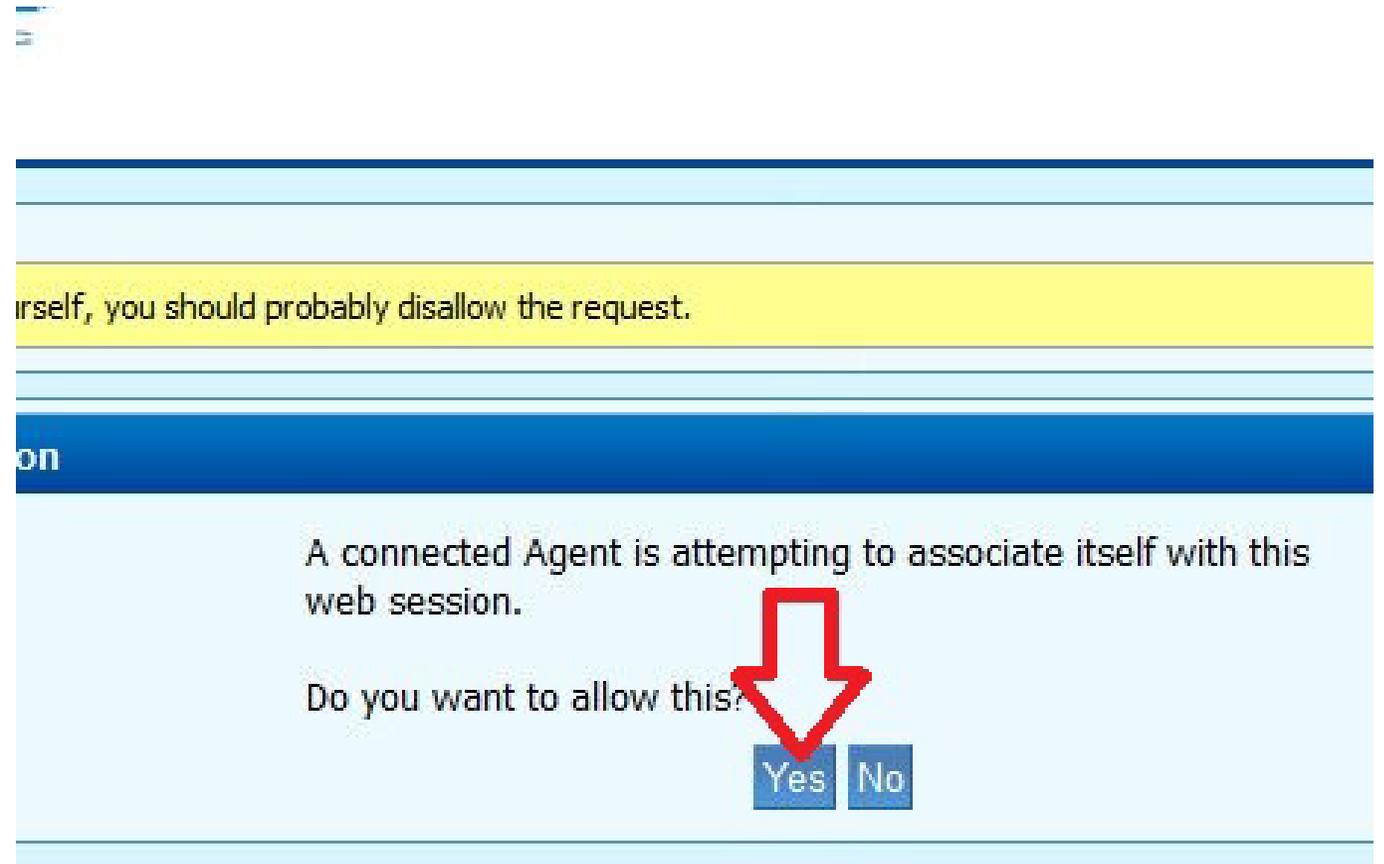
Step9

After clicking yes on the security prompt you'll be given options for a remote desktop to connect to.

Remote Desktop   Remote Desktop 5   Remote Desktop Accounting   Remote Desktop PIN VPN

You Did it!

If all requirements were met then you should be connected and able to start working,

Congratulations!!