VPN Installation (MAC)

Proceed to <u>www.bww-law.com/itsupport</u> and download the VPN agent.



IT Support

At the direction of support, click this Link for remote assistance.

VPN Downloads

64-bit Windows



lac os only - Keniote Deskto

VPN Instructions

Confirm you want to download the file and it should show up on the bottom taskbar, click on it then double click on the SSL VPN Agent Installer.



Hit next through the wizard until you get to this page and put in the host

Host: vpn.bww-law.com

The port can stay the default

Then hit "Next"

SSL VPN Agent Properties Enter the required properties for SSL VPN Agent.	Setup - SSL VPN Agent 2.0.3 SSL VPN Agent Properties Enter the required properties for SSL VPN Agent.
Connection Setting Proxy Settings Host:	Connection Setting Proxy Settings Host: vpn.bww-law.com Port: 443
< Back Next > Cancel	< Back Next > Cancel

Check the box to launch the vpn agent automatically on startup then hit "Next".

This will make things a lot easier if/when you need to connect again.

Setup - SSL VPN Agent 2.0.3 Select Additional Tasks Which additional tasks should be performed? Select the additional tasks you would like Setup to perform while installing SSL VPN Agent, then click Next. Launch SSL VPN Agent automatically on startup Cancel < Back Next >

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After the installation finishes the agent won't already be running so proceed to the finder and type in "SSL" and the agent should show up.



At the top of the screen click the white key then choose "login".





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VPN Downloads

64-bit Windows

32-bit Windows

Mac OS Mac OS Only - Remote Desktop for Mac

Step7

Now that should have launched your default web browser to the VPN site but first we need to open the App Store and download the Microsoft Remote Desktop application.

There's a link for it on the <u>www.bww-</u> <u>law.com/itsupport</u> site.

After that's installed we can go ahead and login to the VPN.



You login with the same credentials you login to your PC in the office with.

Note: Your username is your full 1st and last name all as one word (ex. JohnDoe, JaneDoe ect.)

BWW LAW GROUP, LLC	
Username:	

NG: Unauthorized access is strictly prohibited and may subject you to criminal prosecution. If you cannot log in, please send an email any email account to tickets@bww-law.com and we will try to resolve your issue as quickly as possible.

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After your username and password it will ask for your PIN or token ID (which ever you were assigned) then for security reasons the agent will ask you to confirm you initiated the connection so click "Yes".

rself, you should probably disallow the request.

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After clicking yes on the security prompt you'll be given options for a remote desktop to connect to.







You Did it!

If all requirements were met then you should be connected and able to start working,

Congratulations!!

