

VPN Installation (Windows)

Step1

Proceed to www.bww-law.com/itsupport and download the VPN agent that matches your operating system.

Note: if you're not sure if you have 64 or 32-bit Windows then you can honestly try either one, if it fails to open the installer then just download the other one.

IT Support

At the direction of support, click this [Link](#) for remote assistance.

VPN Downloads

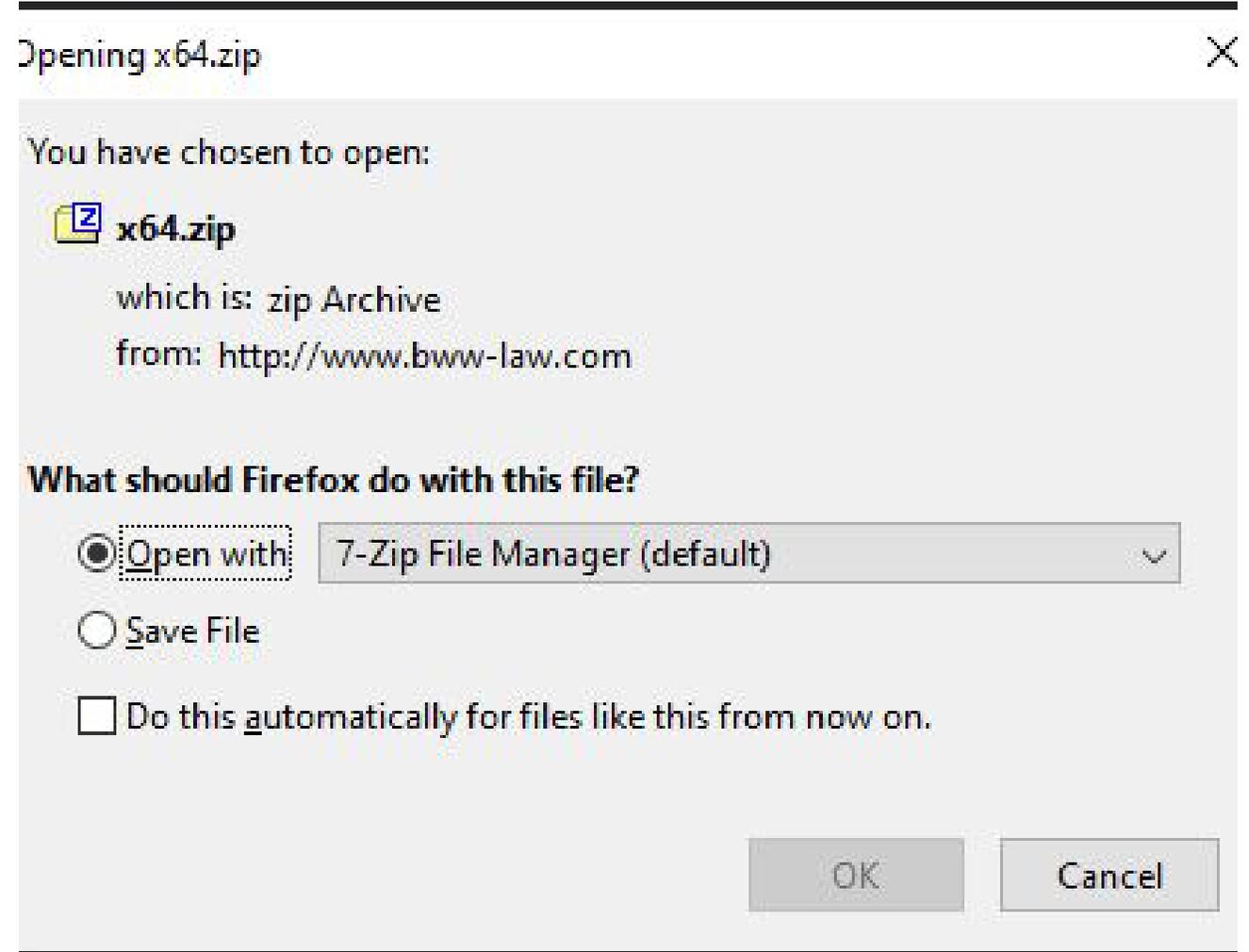
- [64-bit Windows](#)
- [32-bit Windows](#)
- [Mac OS](#)
- [Mac OS Only - Remote Desktop for Mac](#)
- [VPN Instructions](#)



Step2

Open the folder after it downloads and double click on the file inside.

If you don't have a zip file program it should open in windows explorer.

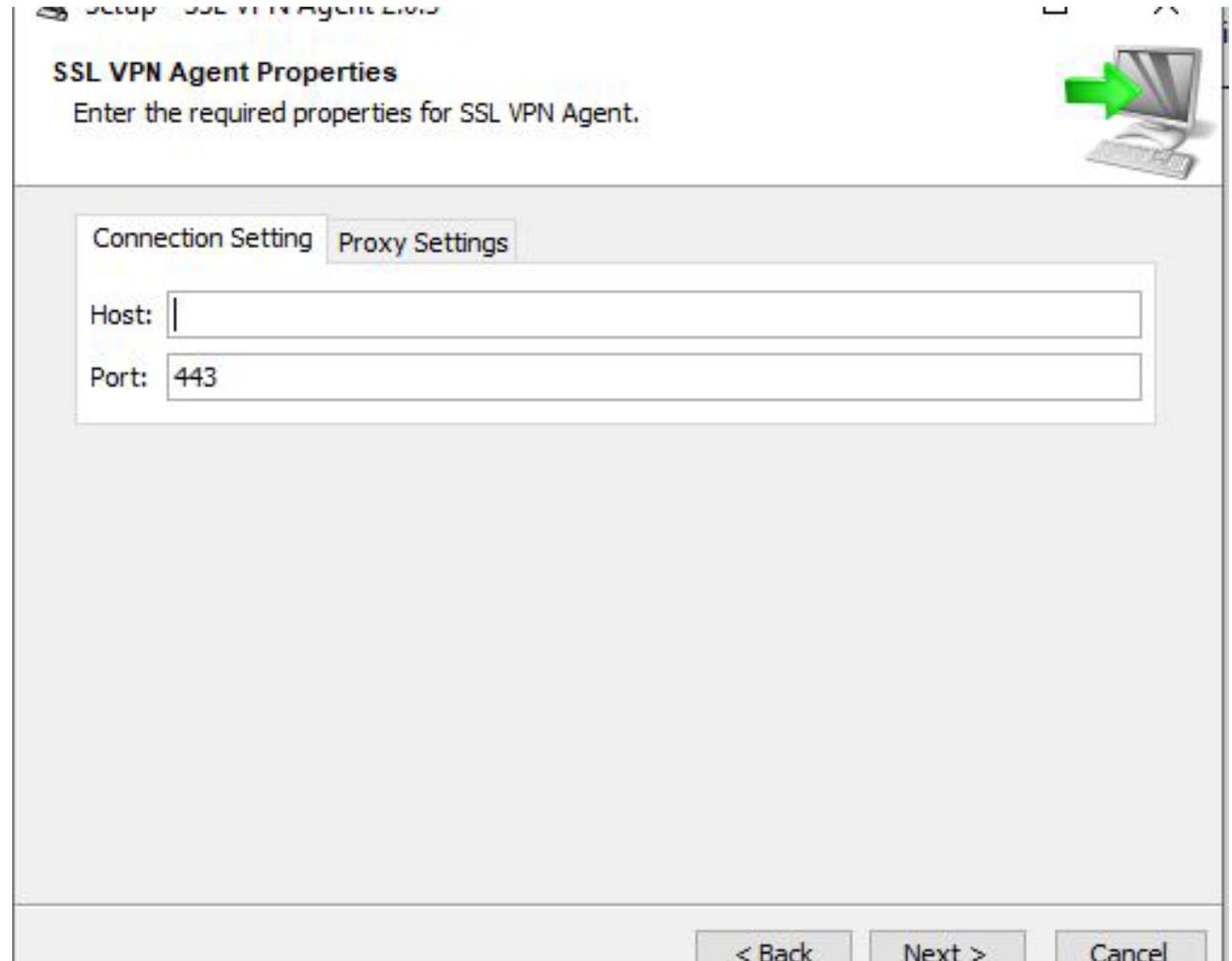


Step3

After the installation wizard starts click “next” until you get to this page asking for the connection setting.

Host: **vpn.bww-law.com**

Then hit “Next”



Setup - SSL VPN Agent Properties

SSL VPN Agent Properties

Enter the required properties for SSL VPN Agent.

Connection Setting Proxy Settings

Host:

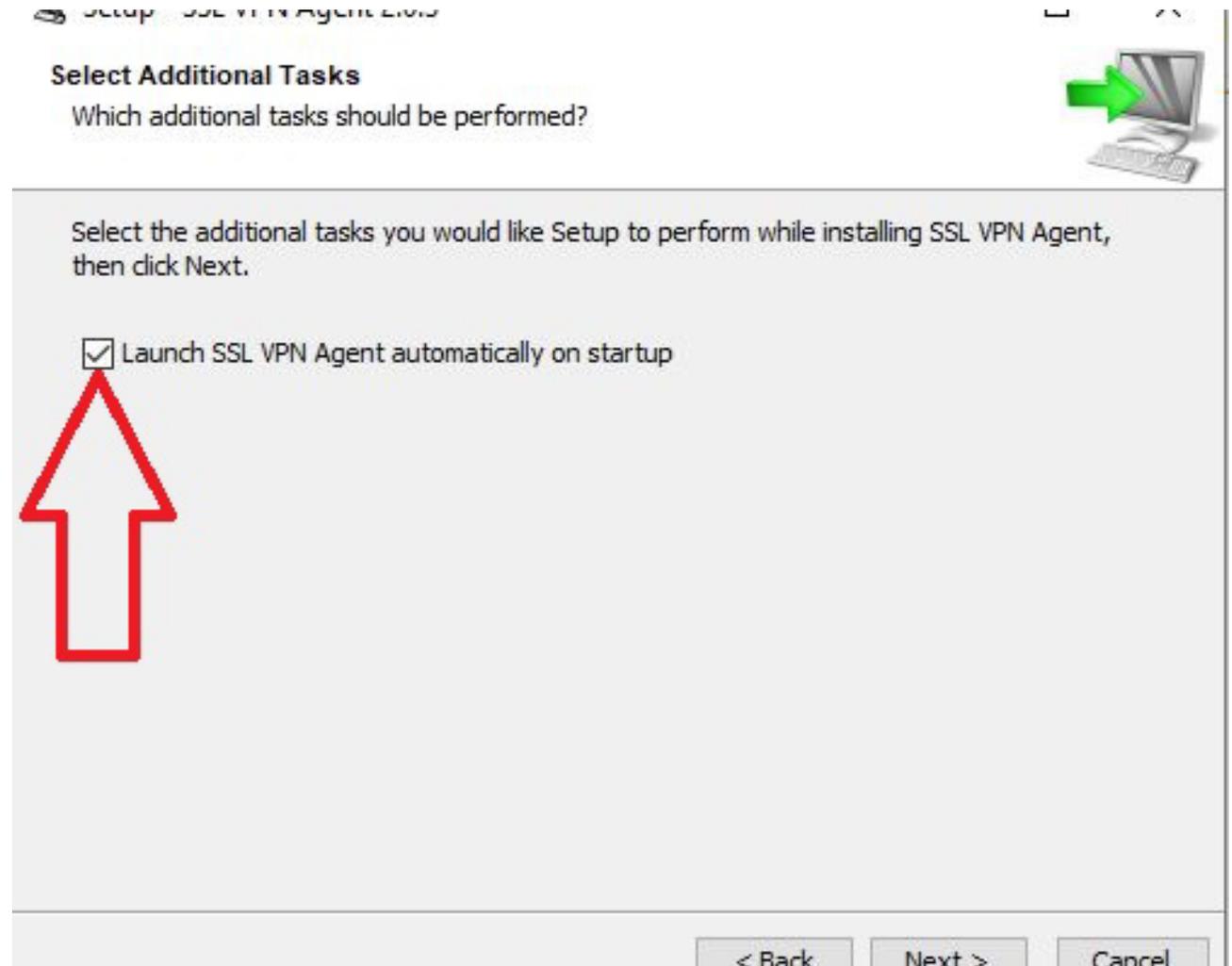
Port:

< Back Next > Cancel

Step4

Check the box to launch the vpn agent automatically on startup then hit "Next".

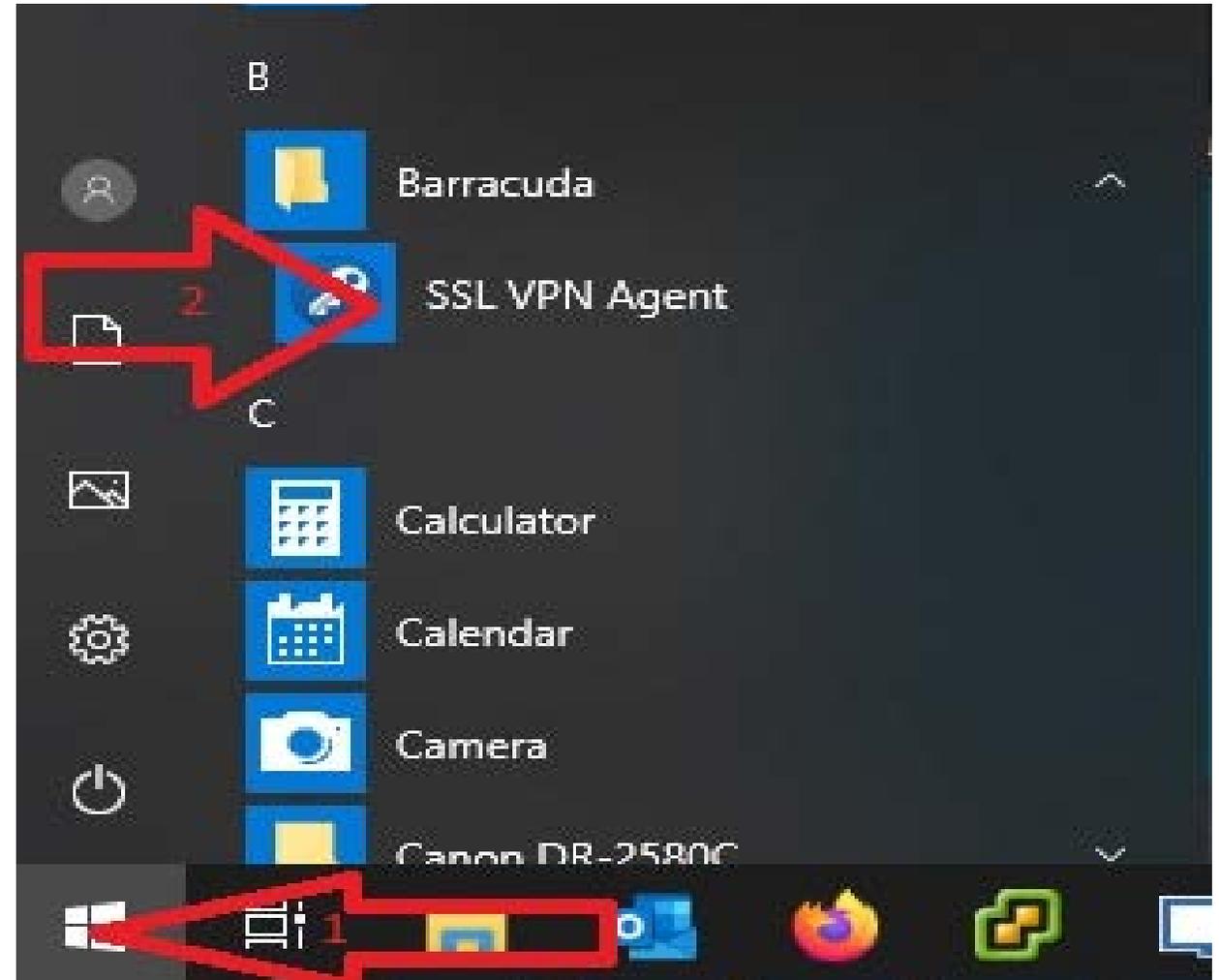
This will make things a lot easier if/when you need to connect again.



Step5

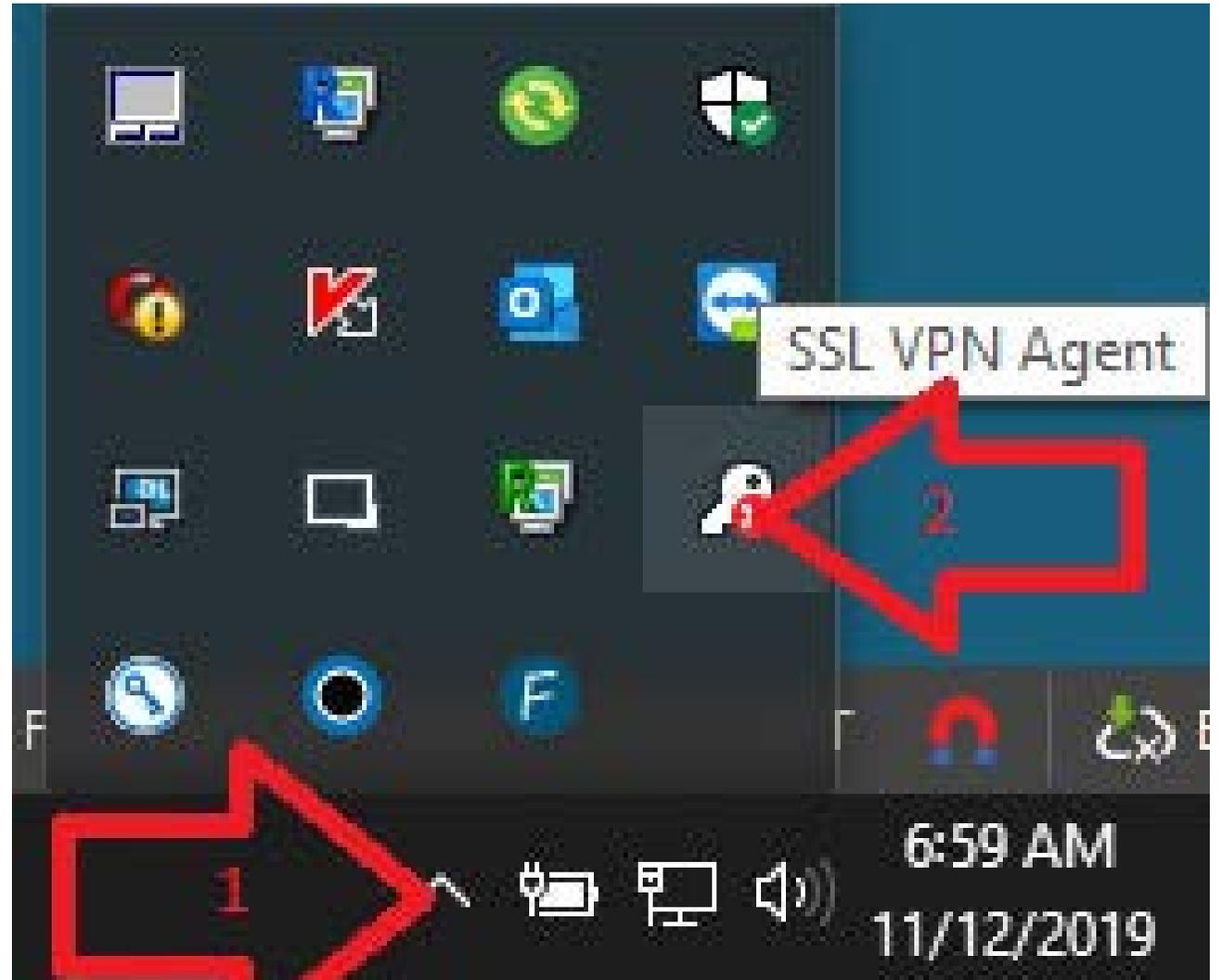
After the installation finishes the agent won't already be running so proceed to the Start Menu and scroll to the Barracuda Folder then choose the SSL VPN Agent.

In Windows 8 and 10 you can just type "SSL" into the start menu and it will come up.



Step6

Click the “hidden icons” carrot on the taskbar next to the clock and **Right-Click** the white key then choose “login”.



Step7

Clicking “login” will launch the VPN site in your default web browser then you login with the same credentials you login to your PC in the office with.

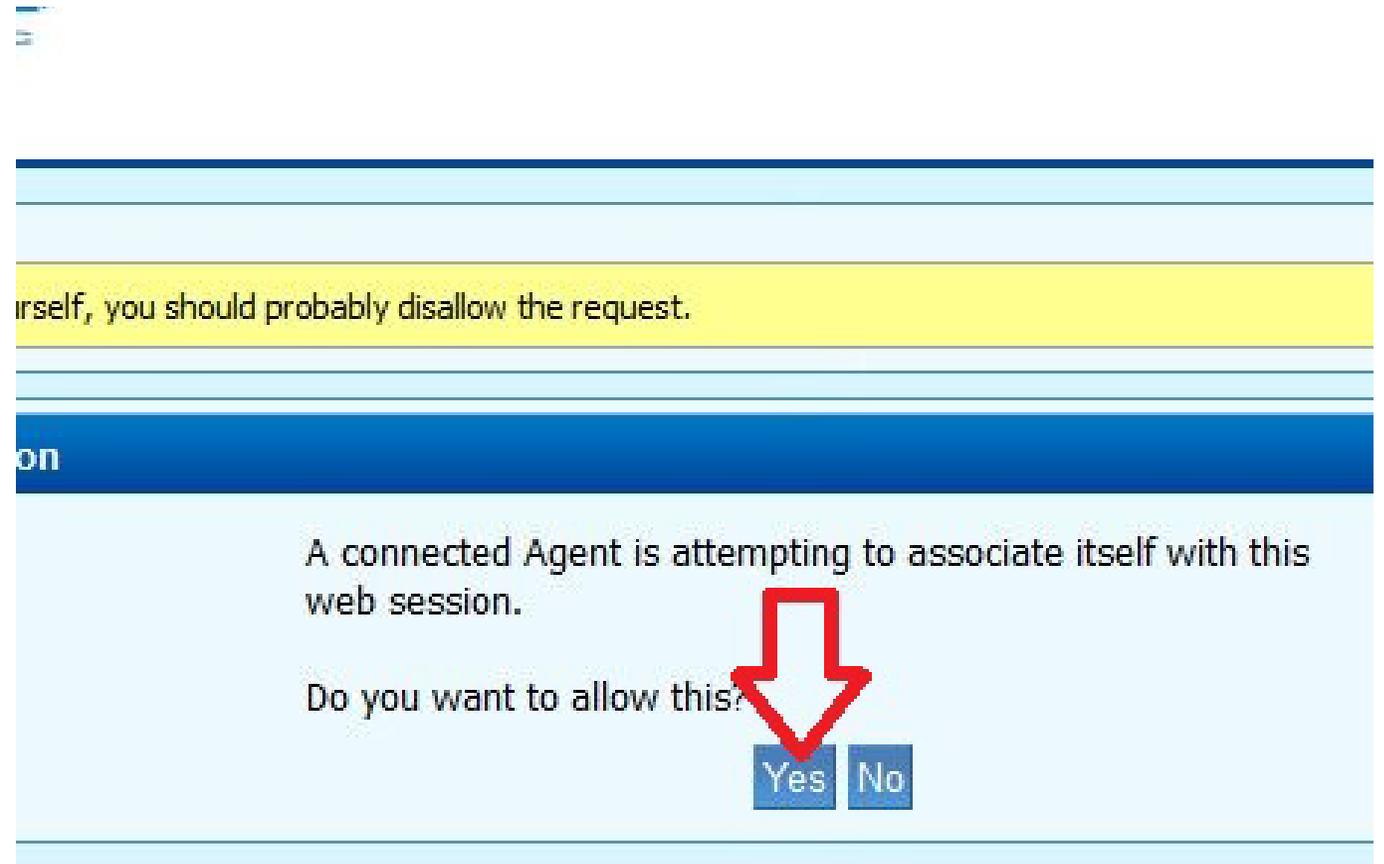
Note: Your username is your full 1st and last name all as one word (ex. JohnDoe, JaneDoe ect.)



The screenshot shows the login page for the BWW Law Group Virtual Desktop. At the top, there is a blue header with the BWW logo and the text 'BWW GROUP, LLC'. Below this is a light blue background with a dark blue horizontal bar. The main content area features the BWW logo and the text 'BWW LAW GROUP, LLC' and 'Welcome to BWW Law Group Virtual Desktop'. There is a 'Username:' label followed by a text input field. Below the input field is a blue 'Log In' button. At the bottom of the page, there is a disclaimer: 'WARNING: Unauthorized access is strictly prohibited and may subject you to criminal prosecution. If you cannot log in, please send an email any email account to tickets@bww-law.com and we will try to resolve your issue as quickly as possible.'

Step8

After your username and password it will ask for your PIN or token ID (which ever you were assigned) then for security reasons the agent will ask you to confirm you initiated the connection so click "Yes".



Step9

After clicking yes on the security prompt the system will scan your PC to make sure you have:

- Up to date Antivirus
- Recent version of your web browser
- Up to date Flash (if it's installed)

If everything is okay then you'll be given options for a remote desktop to connect to.



Remote Desktop



Remote Desktop 5



Remote Desktop
Accounting



Remote Desktop PIN
VPN

You Did it!

If all requirements were met then you should be connected and able to start working,

Congratulations!!

