

VPN Instructions

-Downloads-

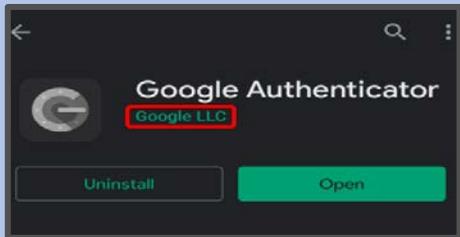
- Download the “Google Authenticator” App on your Mobile Phone:
Please make sure the developer is “Google LLC”

*If you prefer to not use your phone -
there is a web browser version available for Chrome/Firefox/Edge
Please contact IT if you would like this alternative*

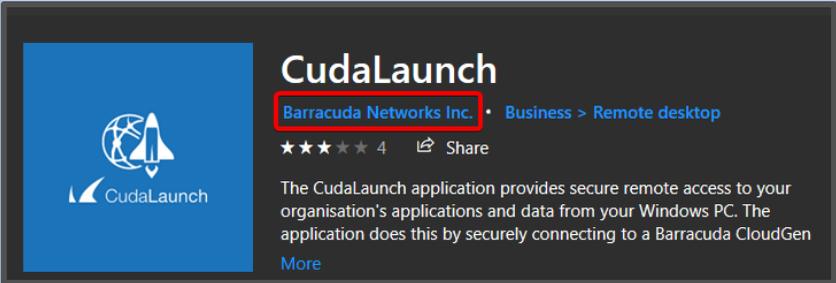
Apple AppStore



Google PlayStore

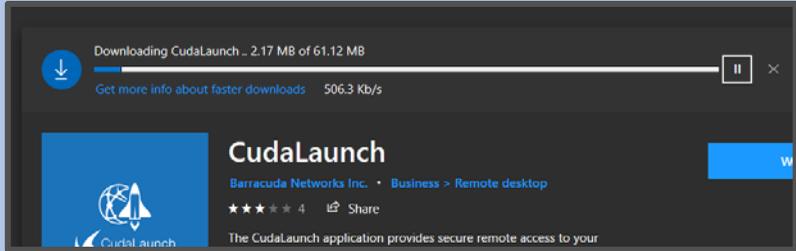
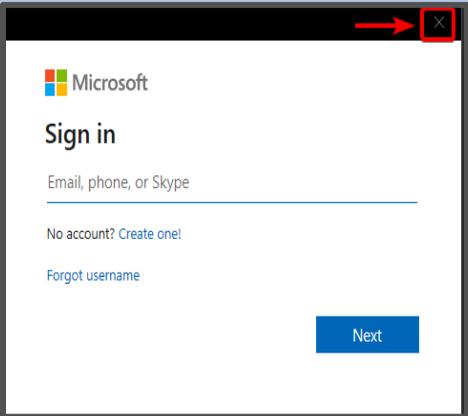


- Download the “CudaLaunch” App to your Computer:
The App can be found on -
Mac: Appstore
Windows: Microsoft Store
Please make sure the developer is “Barracuda Networks Inc”



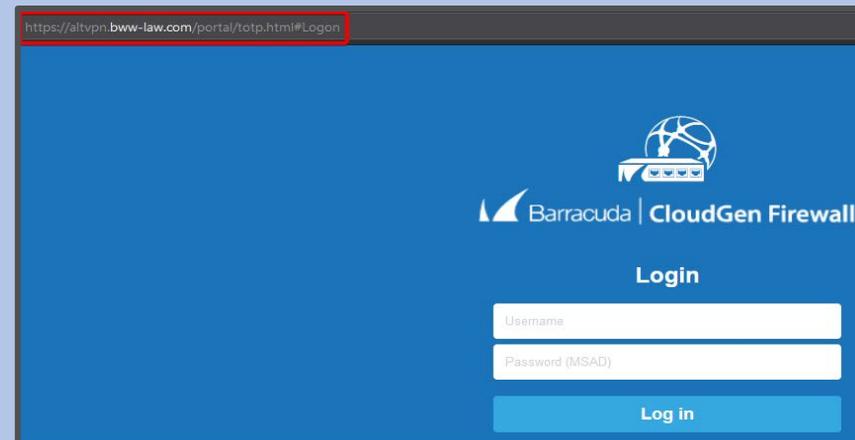
Windows users:

If you are prompted to sign in and do not have a MS account, you can ignore the prompt by selecting the “X” and the download will resume.

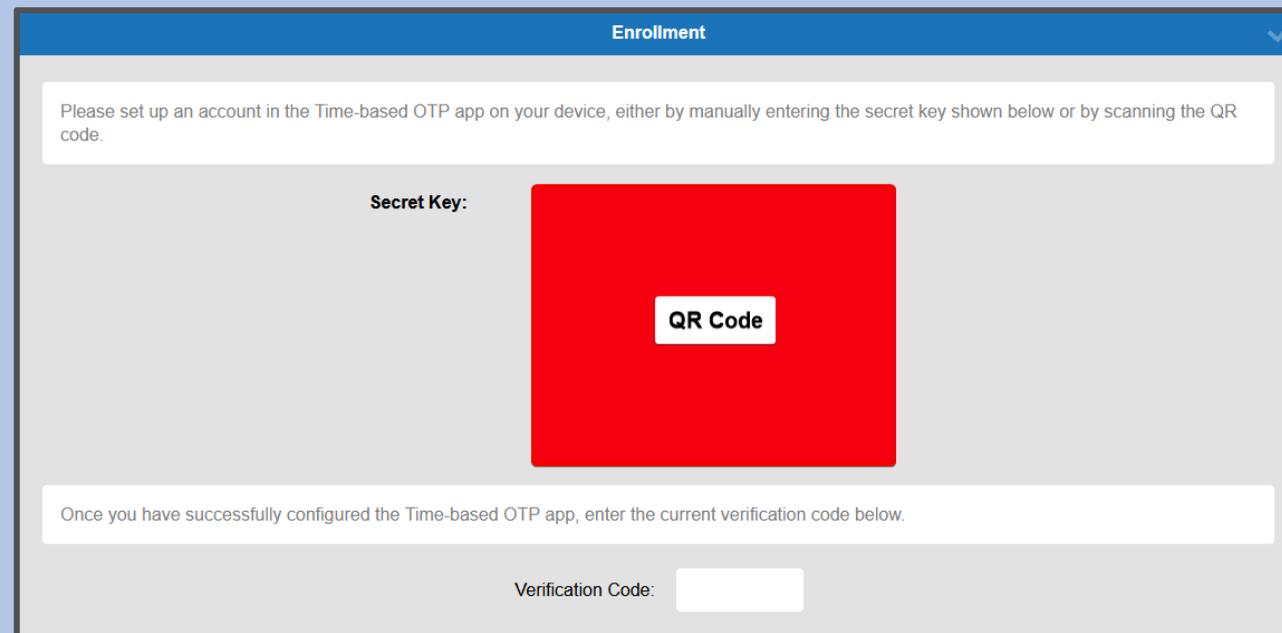


-Enrollment-

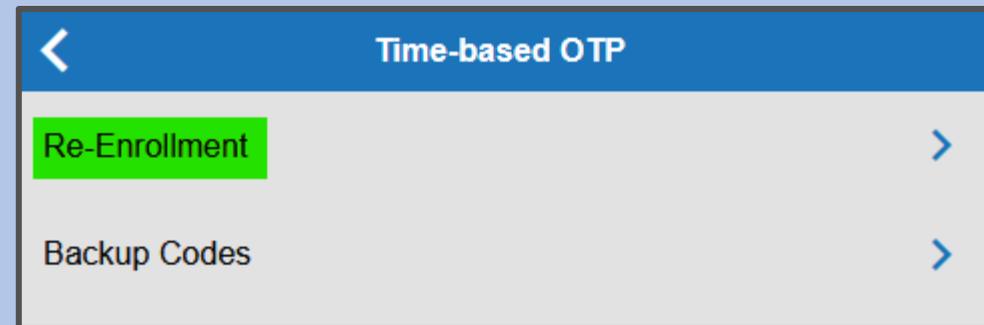
- On your Computer, please go to: <https://altvpn.bww-law.com/portal/totp.html#Logon>
If you have issues reaching this page, please try using Chrome or Firefox.
- Log in with your normal Desktop/VPN credentials.



- Once logged in, you will see a page with a QR code.
Open the *Google Authenticator App* on your Mobile phone.
Refer to the Desktop Authenticator instructions if not using your phone
- In the App, press the “ + ” symbol to scan a new QR code.
- Your Mobile Phone camera will turn on – use it to scan the QR code on the website.
- A new entry named “Barracuda Cloudgen Firewall (account name)” will appear on your *Google Authenticator App*.
- Enter the time-based code from the entry in the App into the ‘Verification Code’ field on the website.
- Click the checkmark ✓ in the upper right of the Enrollment page.



- If you have successfully enrolled, you will see an option for re-enrollment.
You can close the website.



-Launching the Remote Desktop-

- Open the “CudaLaunch” App on your Computer:
The App can be found in -
Mac: Launchpad
Windows: Start menu
- On your first time connecting, you will be prompted with a Hostname.
Hostname: **altvpn.bww-law.com**
- Once connected, enter your Desktop/VPN credentials and the Time-based OTP code from your *Google Authenticator* App.
Or your Desktop Authenticator extension
- If you have successfully logged in, you will see a list of your Apps.
Depending on your assignments, you may see just one, or multiple.
- Clicking on an App will launch the Remote Desktop. If prompted to allow connections, select ‘Connect’.

